

Fix for “Please Wait . . .” pop up when Scoring E-Exam

Sometimes when attempting to score an E-Exam the program will “hang” and display a “Please Wait. . .” pop up box. In the past this usually required you to end the program and result in a 0 score for the student.

Now. . . there are two potential remedies to “kick” the program back in gear and resume the scoring process.

FIRST: Try pressing ALT+TAB keys together.

This often “kicks” the program back to life and brings up the Exit and Score or the Validation Box and allows the program to complete the scoring process.

Try this another time if it doesn’t work the first time.

If all else fails,

SECOND: Try pressing the ALT+CNTRL+DEL at the same time.

This often solves the problem and allows you to continue with the scoring process. You may need to try it a second time if it doesn’t work the first time.

Try BOTH solutions before giving up and closing the program and recording a 0 score for the student.